



Investigation Committee Report to the Board of Directors
Summary of Decisions
Reporting Period: November 16, 2023 – March 4, 2024

This report provides information on decisions made by the CLPNM Investigation Committee during the time frame identified above. Many cases remain open across multiple reporting periods, and as such, the decisions below do not reflect all decisions made by the Committee in relation to each case.

The Investigation Committee considers the unique circumstances of each case when making its decisions. For that reason, complaints described as having a similar subject matter in this report may be associated with different decisions.

Subject of Complaint	Committee Decisions Made in Reporting Period
Failure to maintain confidentiality	An investigation was ordered.
Failure to demonstrate the appropriate knowledge, skill, and judgment related to documentation Failure to meet the expected standard for professional conduct Failure to demonstrate the appropriate knowledge, skill, and judgment relating to the use of restraints Failure to assess	An assessment was ordered. Following a review of the matter in its entirety, the Committee entered into a voluntary undertaking agreement that provided for remedial education and employer practice reports. The registrant was directed to pay costs associated with the investigation of the matter.
Failure to meet the expected standards for client centred nursing care Failure to demonstrate professional communication Failure to demonstrate interprofessional collaboration Failure to demonstrate appropriate time management Failure to apply the nursing process	The matter was closed as the registrant met all directions set forth by the Investigation Committee at previous meetings.

Failure to demonstrate critical thinking	The matter was closed as the registrant met all directions set forth by the Investigation Committee at previous meetings.
Failure to demonstrate the appropriate knowledge, skill, and judgment related to conducting assessments Failure to demonstrate the appropriate knowledge, skill, and judgment related to infection control Failure to meet the ethical standards of the profession Failure to demonstrate the appropriate knowledge, skill, and judgment related to end-of-life care	An investigation was ordered. Following a review of the matter in its entirety conditions/restrictions were applied to the registrant's registration.
Failure to meet the ethical standards of the profession	Following a review of the matter in its entirety, the Investigation Committee resolved to offer the complainant the ability to informally resolve the matter.
Failure to demonstrate the appropriate knowledge, skill, and judgment related to conducting assessments	An investigation was ordered.
Failure to demonstrate professional communication	The matter was closed as the registrant met all directions set forth by the Investigation Committee at previous meetings.
Failure to demonstrate honesty and integrity Failure to uphold the duty to provide care	Following a review of the matter in its entirety, the Committee entered into a voluntary undertaking agreement that provided for remedial education and employer practice reports. The registrant was directed to pay costs associated with the investigation of the matter.
Failure to meet the ethical standards of the profession Failure to meet the expected standard for professional conduct Failure to demonstrate leadership	An investigation was ordered.

<p>Failure to meet the ethical standards of the profession</p> <p>Failure to meet the expected standard for professional conduct</p>	<p>Following a review of the matter in its entirety the registrant was referred for an assessment.</p>
<p>Failure to maintain confidentiality</p>	<p>The matter was closed as the registrant met all directions set forth by the Investigation Committee at previous meetings.</p>
<p>Failure to demonstrate the appropriate knowledge, skill, and judgment related to documentation</p> <p>Failure to meet the expected standard for self-reflection and insight into own fitness to practice</p>	<p>An investigation was ordered.</p>
<p>Failure to demonstrate critical thinking</p> <p>Failure to demonstrate professional communication</p> <p>Failure to demonstrate the appropriate knowledge, skill, and judgment related to documentation</p> <p>Failure to demonstrate the appropriate knowledge, skill, and judgment related to the principles of safe medication administration</p> <p>Failure to demonstrate insight</p>	<p>Following a review of the matter in its entirety the Committee issued the registrant a letter of warning.</p>
<p>Failure to maintain professional boundaries</p> <p>Failure to meet the ethical standards of the profession</p> <p>Failure to meet the expected standard for professional conduct</p>	<p>An investigation was ordered.</p> <p>Following a review of the matter in its entirety conditions/restrictions were applied to the registrant's registration.</p>
<p>Failure to meet the ethical standards of the profession</p> <p>Failure to meet the expected standard for professional conduct</p> <p>Failure to meet the expected standard for self-reflection and insight into own fitness to practice</p>	<p>Following a review of the matter in its entirety the registrant was referred for an assessment.</p>

<p>Failure to meet the ethical standards of the profession</p> <p>Failure to meet the expected standard for professional conduct</p> <p>Failure to document</p>	<p>An investigation was ordered.</p>
<p>Failure to maintain confidentiality</p> <p>Failure to demonstrate the appropriate knowledge, skill, and judgment related to documentation</p> <p>Failure to meet the expected standard for professional conduct</p> <p>Failure to demonstrate professional communication</p>	<p>The Investigation Committee accepted the registrant's voluntary surrender of registration.</p> <p>Following a review of the matter in its entirety, the Committee entered into a voluntary undertaking agreement that provided for remedial education and employer practice reports.</p> <p>The registrant was directed to pay costs associated with the investigation of the matter.</p> <p>Conditions/restrictions were applied to the registrant's registration.</p>
<p>Failure to demonstrate the appropriate knowledge, skill, and judgment related to conducting assessments</p> <p>Failure to meet the ethical standards of the profession</p> <p>Failure to meet the expected standard for professional conduct</p>	<p>An investigation was ordered.</p>
<p>Failure to maintain professional boundaries</p> <p>Failure to meet the ethical standards of the profession</p> <p>Failure to meet the expected standard for professional conduct</p> <p>Failure to adhere to facility policies</p>	<p>An investigation was ordered.</p> <p>Following a review of the matter in its entirety conditions/restrictions were applied to the registrant's registration.</p> <p>The registrant was directed to appear before the Investigation Committee.</p>
<p>Failure to meet the expected standard for self-reflection and insight into own fitness to practice</p>	<p>Following a review of the matter in its entirety, the Committee made an offer of resolution that provided for remedial education.</p> <p>The registrant was directed to pay costs associated with the investigation of the matter.</p>

Failure to meet the expected standard for self-reflection and insight into own fitness to practice	The matter was closed as the registrant met all directions set forth by the Investigation Committee at previous meetings.
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